



thinkhotwater

MM BRANDS After Sales and Service Request Form

Email Completed Request Form to: sales@mmbrands.co.nz

Date:

Merchant:

Branch:

Contact Person in Branch:

Contact Number:

Purchase Order/Invoice Number

Product Description:

MM Brands Code (if known):

Serial Number:

Location of Problem:

Home owner details:

Name:

Address:

Contact Number:

Installation Date:

Problem (as much detail as possible)

Office Use Only:

Problem Inspected by: Name of Plumber:

Address:

Phone:

Has this problem been inspected by a merchant employee? Yes / No (circle one)

If Yes - Who (Name and Position) _____

Has the home owner and plumber been advised if the problem is not covered by warranty there could be a service charge Yes / No (circle one)

Note: If a service person is contracted by MM Brands and the fault is a non warranty issue the customer will be charged for the service fee.

Result of Service Request: _____

Date Service Request Completed _____

MM Brands, 263 Ti Rakau Drive, East Tamaki, Auckland

Phone: 09 271 3720

Email: sales@mmbrands.co.nz